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| 1. **NAME** of the resource / tool
 | Conflict Management Styles Training |
| 1. **WHAT** is the purpose of the resource / tool?
 | * To support leaders in understanding and building their inner capacities around conflict management by learning about their personal relationship with conflict (as well as others).
* Teach participants how to communicate with those with different conflict management styles.
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| 1. **WHO** developed the resource / tool? (If it was adapted from an existing document, please include a citation for the original source.)
 | This training was adapted from multiple resources:* David Johnson, 1981. Conflict Animal characteristics
* Ralph Killman, Thomas-Killman Conflict Mode Instrument
* University of Kansas Community Toolbox
* LIDR
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| 1. **HOW** should the resource / tool be used?
2. *What circumstances are ideal/appropriate?*
3. *By whom and when?*
4. *Is a particular skill set or special preparation needed?*
 | * This training is excellent to use when groups are newly established or otherwise getting to know one another.
* It is also useful in groups dealing with personal conflict
* Training useful for resident leaders as well as agency staff
* Users must know how to read and write to use this resource.
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| 1. **WHY** is this resource being recommended? (What makes is especially effective or useful for community-based work?)
 | * This resource is being recommended as a large part of community-based work is relationship building and maintenance and conflict is a natural component of interpersonal relationships.
* This training is visually friendly, easy to use and uses appropriate terminology that connects with most.
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