Service Provider Survey

Due: October 4, 2018 at 5pm (submit early for more chances to win a gift card)

Time: This survey will take approximately 10 minutes to complete.

\$50 Gift Card Incentive Survey: Surveys received by 5pm on 10/4/2018 are eligible to be entered in a drawing for a \$50 gift card (several types to choose). Drawings will be held at 5pm on Thursday 9/27 and 10/4 (5pm). Please complete the survey early so that you eligible for both drawings.

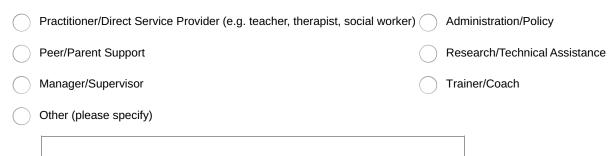
Survey Background and Purpose: The Ventura County Prevention Plan Project will develop a cross-system plan to address the needs of vulnerable parents expecting a child or with a young child. One aspect of the plan will identify ways to improve parents' access and use of needed services. The following survey is focused on this issue.

We appreciate and welcome your candid and honest perspective.

1. Which of the following best describes your current employment service sector?

$\bigcirc$	K-12 Education	$\bigcirc$	Child Welfare/Children & Family Services
$\bigcirc$	Early Education	$\bigcirc$	Public Health
$\bigcirc$	Childcare	$\bigcirc$	Physical Health/Medicine
$\bigcirc$	Special Needs/Special Education	$\bigcirc$	Behavioral Health/Substance Abuse Treatmen
$\bigcirc$	Parent Education and Family Support	$\bigcirc$	Law Enforcement/Legal/Probation
$\bigcirc$	Parent/Peer Support	$\bigcirc$	Faith Based Services
$\bigcirc$	Other (please specify)		

### 2. What best describes your current workplace role?



**BA/BS** Degree

Graduate Degree

3. How many years of experience do you have working with children/families?

- 1 year or less
- 2 to 5 years
- 5 to 10 years
- More than 10 years

#### 4. What is your highest education level?

- High School
- Some college or specialized certificate
- AA Degree

	Extensive experience	Frequent experience	Some experience	Infrequent experience	Little to no experience
Expecting parents	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Parent/young child (0 to 3 years)	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Parent/preschooler ( 3 to 5 years)	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Parent/K-12 child	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Parent/child with special needs	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Parent with substance abuse/addiction issues	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Parent/child with mental health issues	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Parent involved in the criminal justice system	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Foster/kinship/resource parent	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Parent/child in the child welfare system	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Parent/child with domestic violence issues	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Parent whose primary language is not English	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

# 5. How much experience do you have interacting with the following populations?

6. Please check your familiarity for the following service sectors:

	Not familiar with this service	Somewhat familiar with this service	Very familiar with this service
K-12 Education			
Early Education			
Childcare			
Special Needs/Special Education			
Parent Education/Family Support			
Parent/Peer Support Programs			
Child Welfare/Children & Family Services			
Public Health			
Physical Health/Medicine			
Behavioral Health/Substance Abuse Treatment			
Law Enforcement/Legal/Probation			
Faith Based Services			

7. We would like to know more about your referral practice. Identify the*level of support you typically provide* when referring parents to the following education and parenting services:

	N/A, I don't refer here	Give a list of resources or refer to 211	Help parent decide where to go for help	Identify specific person for parent to contact	Help parent connect with a specific person
Early Care/Education	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Childcare	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Parent Education/Family Support	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Expectant Parent/Pregnancy Education/Support	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Special Education/Developmental Concerns	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Community/Recreation Programs	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

8. When making a referral to the following education and parenting services, what type of *case follow-up do you typically receive* ?

	N/A, I don't refer here	I don't know the outcome	I know if my client received services	I receive case information	Our case plans are coordinated
Early Care/Education	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Childcare	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Parent Education/Family Support	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Expectant Parent/Pregnancy Education and Support	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Special Education/Developmental Concerns	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Community/Recreation Programs	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

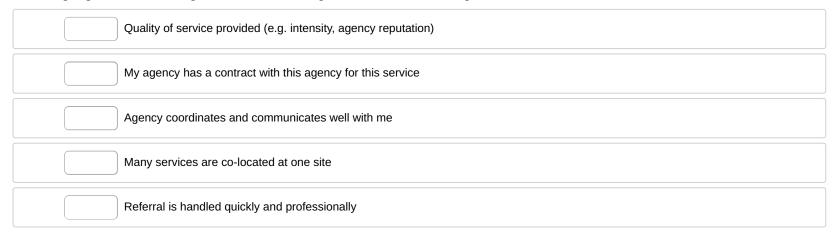
	N/A, I don't refer here	Give a list of resources or refer to 211	Help parent decide where to go for help	Identify specific person for parent to contact	Help parent connect with a specific person
Physical Health/Medicine	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Behavior/Mental Health	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Substance Abuse Treatment	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Law Enforcement/Legal/Probation	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Domestic Violence	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Child Welfare/ Children & Family Services	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Housing	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Income/Employment	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Food/Nutrition	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Faith Based Programs	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

9. Identify the *level of support you typically provide* when referring parents to the following prevention/intervention services:

10. When making a referral to the following prevention/intervention services, what type of *case follow-up do you typically receive* ?

	N/A, I don't refer here	I am not notified of the outcome	I am notified if my client receives services	I receive case information	Our clase plans are coordinated
Physical Health/Medicine	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Behavior/Mental Health	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Substance Abuse	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Law Enforcement/Legal/Probation	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Domestic Violence	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Child Welfare/ Children & Family Services	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Housing	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Income/Employment	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Food/Nutrition	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Faith Based Programs	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

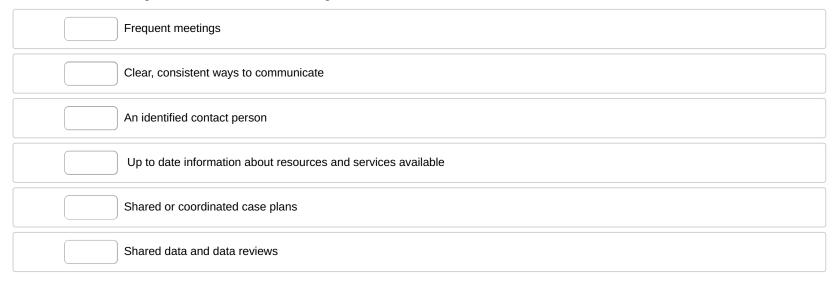
11. What factors contribute most to your *decision to refer* clients to one agency over another? Rank the following choices with "1" being highest contributing factor and "5" being the lowest contributing factor.



## 12. What other factors most influence your decisions about where to refer clients?



13. When *coordinating services* with other agencies (not just referrals), what practices are most effective? Rank the following choices with "1" being most effective and "6" being least effective.



## 14. How can your agency improve *coordination* with other agencies?

#### 15. What do you see as the most significant *gap in services* for vulnerable parents expecting or with young children?

16. If you would like to be included in the gift card raffle for completing this survey, please enter your e-mail contact here: