

## 2 Coordination

Sectors within the system are coordinated to provide seamless services, support quality improvement, and avoid duplication

### SYSTEM PERFORMANCE MEASURES FOR COORDINATION

Measurement	Resources needed	System stakeholder engagement <sup>6</sup>	Data collection requirements	Timeframe
				Level of Effort
<b>2.1 Family Assessment</b>				
System's ability to understand a family's strengths and needs.	<ul style="list-style-type: none"> <li>• Lead convener</li> <li>• Online survey platform</li> <li>• Data administrator</li> </ul>	<ul style="list-style-type: none"> <li>• Agencies across the system (leaders, front-line staff, parents)</li> </ul>	<ul style="list-style-type: none"> <li>• Online survey</li> <li>• Convenings/meetings/focus groups</li> </ul>	4-6 months Moderate to High
<b>2.2 System Navigation</b>				
System's ability to help connect families to the services and supports they need.	<ul style="list-style-type: none"> <li>• Lead convener</li> <li>• Online survey platform</li> <li>• Data administrator</li> </ul>	<ul style="list-style-type: none"> <li>• Agencies across the system (leaders, front-line staff, parents)</li> </ul>	<ul style="list-style-type: none"> <li>• Online survey</li> <li>• Convenings/meetings/focus groups</li> </ul>	4-6 months Moderate to High
<b>2.3 Working Together</b>				
System's service providers' level of working together, when needed, to meet a family's needs.	<ul style="list-style-type: none"> <li>• Lead convener</li> <li>• Online survey platform</li> <li>• Data administrator</li> </ul>	<ul style="list-style-type: none"> <li>• Agencies across the system (leaders, front-line staff, parents)</li> </ul>	<ul style="list-style-type: none"> <li>• Online survey</li> <li>• Convenings/meetings/focus groups</li> </ul>	4-6 months Moderate to High
<b>2.4 Using Data</b>				
System's level of using data to improve outcomes for families and system functioning.	<ul style="list-style-type: none"> <li>• Lead convener</li> <li>• Online survey platform</li> <li>• Data administrator</li> </ul>	<ul style="list-style-type: none"> <li>• Agencies across the system (leaders, data administrators)</li> </ul>	<ul style="list-style-type: none"> <li>• Online survey (optional)</li> <li>• Convenings/meetings/focus groups</li> <li>• Agency administrative data</li> </ul>	4-6 months Moderate to High
<b>2.5 Capacity Building*</b>				
System's support of professional development and organizational capacity to improve services.	<ul style="list-style-type: none"> <li>• Participation of EC system stakeholders</li> <li>• Data administrator</li> </ul>	<ul style="list-style-type: none"> <li>• Agencies across the system (leaders, front-line staff, parents)</li> </ul>	<ul style="list-style-type: none"> <li>• Convenings/meetings/focus groups</li> </ul>	4-6 months Moderate to High

\* Measure is in development (i.e., not piloted) but included due to its importance in measuring system performance.

<sup>6</sup> The measures within Coordination pertain largely to "behind the scenes" operations of the early childhood system; as such, parents and other community residents may not have the relevant exposure to respond. However, parents can provide important feedback as recipients of services or participants in programs within the system. The Stakeholder section within each measure suggests ways parents can provide input.